

Chester le Street Golf Club Membership Survey

We would appreciate if you could spare a few minutes to complete this survey to help improve our service to you.

Your input is vital to help our great Club move even further forward

Type of Member:

Full Playing/5 Day/ /Social/ /Youth/Junior/Country/Other:

Male Female

1. Your Playing Details:

On average, how often do you play at Chester le Street Golf Club?

More than twice a week if so how often?	Once or twice a week	Once a fortnight	Once a month	Less than once a month

2. How often do you play in Competitions?

Once a week	Once a fortnight	Once a month	Less than once a month	Never

3. What would encourage you to play in more Competitions?

More varied format	More midweek comps	More weekend comps	More nine holes	Other

4. What is your preferred day(s) to play? Please indicate morning (m) afternoon (a) or evening (e)

Saturday	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday

5. How often do you use the Clubhouse facilities?

Once a week	Once a fortnight	Once a month	Less than once a month	Never

What would influence you to use more often?

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6. Have you had any golf lessons with our Golf Professionals in the last year?

Yes No

Would you look to book lessons in the next 12 months?

Yes No

What would you like to see offered from our Professional?

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7. Your Club Facilities:

Please provide feedback on the following areas:

	Excellent	Good	Fair	Poor
Golf Course				
Tees				
Fairways				
Rough				
Bunkers				
Greens				
Practice Facilities				
Quality of Course Signage				
Condition of Course overall				
Availability of members' tee times				
Greens run off areas				
Clubhouse				
Changing Rooms				
Clubhouse				
Overall cleanliness				
Systems/Technology				
Catering				
Quality of food				
Value for money				
Menu variety				
Availability				
Pro Shop				
Professionalism				
Product knowledge				
Range of stock				
Price				

Overall Clubhouse				
Interior Decor				
Exterior appearance				
Parking				
Dress Code				
Family friendly				
Overall value for money				

Any additional comments

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8. Your Feedback:

Tell us how we can improve your Club:

a) Course

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b) Clubhouse bar

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c) Clubhouse catering

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d) Practice Facilities

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If a limited amount of cash was available (e.g., up to £20,000) where would you suggest it would be best invested on club facilities?

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Please rate your golf club regarding opening hours of the kitchen?										
How do you rate your golf club regarding communication of course closures and weather?										
Please rate your golf club regarding our ability to communicate with you?										
How do you rate practice facilities?										
How do you rate communication generally, i.e., website, minutes etc										

To assist with analysis, we would be grateful for the below:

Name: (optional)

Email: (optional)

Age (optional)

Post Code

Length of Membership.....

Please use overleaf if space is limited for your replies. Please also provide any other comments or suggestions.

Thank you for taking the time to complete this questionnaire, its much appreciated.

Please leave all completed questionnaires in the mail box provided in bar **no later than 31 October 2023**. Alternatively, they can be forwarded by email to Neil Cuthbert, clsgctreasurer@gmail.com

All responses will be confidential and will be used to inform an improvement programme based on Members needs.