

Chester-le-Street Golf Club Clubhouse Re-opening

From the Chairman

Dear Fellow Members

As you know, the clubhouse will be re-opening on Saturday 4th July. This does not mean things will be exactly as they were before lockdown, nor does it mean Covid-19 has disappeared. The Board and the staff have worked extremely hard to ensure that the Government's statutory guidelines will be rigorously followed.

Please note that 2-metre social distancing (for individuals who are not from the same household) remains the law and should be followed at all times on the course, around the clubhouse and inside the clubhouse. "One metre plus" applies only where 2-metre distancing is not possible. The furniture both inside and outside the clubhouse has been arranged to ensure 2-metre distancing, so tables should not be moved under any circumstances.

We have been guided by the following government document, which is available to view here <https://www.clsgolfclub.co.uk/members-area/governance/> on the club website: *Keeping workers and customers safe during COVID-19 in restaurants, pubs, bars and takeaway*. Consequently, we have completed a comprehensive risk assessment, which has been shared with all our staff and can be viewed here <https://www.clsgolfclub.co.uk/members-area/governance/>

In all our planning, the safety of our staff, members and visitors has been our top priority and we ask all our members and their guests to respect the measures that have been put in place.

- There will be a sign-posted one-way system within the building. You must enter only through the front door and leave only by the side door.
- A one-way system will also operate through the lounge and bar area; the Peter Usher Lounge will be open, and the computer kiosk will be accessible, but access will be through the main lounge, as indicated by the signs.
- Please change from golf footwear in your car and wash your hands thoroughly when you come into the clubhouse. Hand sanitiser will be available throughout the building, including in the toilets.
- The locker rooms will be available for storage and transit only. Please do not use as a changing area and remember the clubhouse will close at 7pm (10pm on Saturday).
- Food will be available from 9am-5pm every day. We strongly urge members to order food in advance by telephone 07545 253295. Dean will be operating independently, so you will not be able to pay for food on your club card. Please note, also, that access to the catering area is now only through the front door of the clubhouse, following the one-way system through the lounge.

- The bar will operate on reduced hours of 11am-7pm on Sun-Fri, and 11am -10pm on Saturday. For the first weekend, the clubhouse is open only to members and their guests.
- Ordering will be at one marked area of the bar and, and orders should be collected from another. Please adhere to 2-metre social distancing while queuing and ordering, as indicated by the markings on the floor. You will not be able to drink at the bar but must take your order to a table.
- Where possible, drinks will be served in disposable glasses. Please dispose of them in the bins provided. Non-disposable items, such as crockery and cutlery, should be taken to a designated clearance point.
- Payment will be by club number or contactless only. No cash will be accepted at the bar.
- Toilets will be cleaned at regular intervals throughout the day. In addition, disinfectant wipes will be provided for members to wipe down toilet seats, flushing mechanisms and other surfaces before use.
- The cleaning schedule has been significantly enhanced to include regular cleaning of tables, surfaces, door handles, touch plates and handrails. Moreover, materials will be provided for members to disinfect furniture and the coffee machine before use.
- The clubhouse capacity has been reduced to 45 to maintain social distancing; members must occupy seats – no standing is allowed in the clubhouse, apart from those queuing for drinks or food. The staff have been instructed not to admit members when the clubhouse is full, so please respect their direction.
- We will collect the name and contact number of all non-member visitors behind the bar. This is to help support with track and trace. Information will be held for 21 rolling days before being destroyed.
- If you, or any member of your household is displaying any Covid-19 symptoms, then please do not visit the clubhouse at this time; if you do display symptoms, you will be asked to leave, return home and self-isolate.

Finally, we are confident all our members will understand the rationale behind the implementation of these measures. However, for the protection of all, anyone deliberately failing to follow our procedures or disrespecting our staff will be asked to leave the premises and may have their membership suspended.

We are committed to doing everything possible to ensure these measures run smoothly, so that we can all once again enjoy the benefits of visiting the clubhouse and sharing the camaraderie of the club. We thank you in advance for your co-operation. I look forward to seeing you in the clubhouse in the near future.

Kevin McDermid

Chairman
2 July 2020