

Chester-le-Street Golf Club
Guidance to Members & Visitors
Updated 17 September 2020

General Guidance

2-metre physical distancing MUST be observed at all times on the club's premises and on the course. Moreover, with effect from 18 September 2020, members and visitors must not socialise with anyone who is not in their household or their support bubble.

Booking & Arrival

- **Booking a tee time in advance is compulsory** – via the website or app or at set times by telephone to the Professional. No block booking will be allowed, nor the booking of players in another time slot.
- To access the golf course, a player must:
 - Not be in self-isolation or in quarantine.
 - Not be displaying COVID-19 symptoms
- **The Pro Shop is open, but face coverings must be worn at all times inside the shop. One player from each group must report to the Professional before proceeding to the first tee.**
- Club buggies are available for hire but only for single person use – they must not be shared by individuals in different households. Buggies will be sanitised after each use.
- Locker rooms and toilets are open: a one-way system operates throughout the clubhouse and signage should be followed at all times.
- Locker rooms are for storage and transit only: they are not to be used as changing rooms; players should arrive in golf attire and change shoes in their car.
- Any player who is late for their tee time will not be allowed on to the tee.
- **The course will be closed until the first bookable tee time to allow the greenkeeping staff to complete essential work on the course.**
- Members' own buggies may be used at their own risk (single person use only).

To the First Tee

- Tee times will be strictly observed to ensure a minimum 10-minute group spacing.
- The practice nets, the putting green and the practice ground are now open but social distancing regulations must be observed at all times.
- Members should arrive at the 1st tee no more than 5 minutes prior to their reserved tee time.
- The club marshal will be supervising these arrangements; any members not following these directions will be asked to leave the course and may be subject to disciplinary procedures

On the Course

- **Physical distancing (2 metres apart) should be observed throughout, particularly on tees and greens**
- Rubbish bins and divot bins will all be removed
- **Flagsticks must not be touched and golfers must leave the flag in at all times.** A ball-retrieval system is in use, which means that the ball can be retrieved without touching the pin.
- All benches/seating have been removed from the course, where possible; where that is not possible, they have been inverted and should not be used.
- Ball washers are covered up; the compressed air cleaner beside the 18th green is out of commission.
- Bunker rakes have been removed; a ball lying in a bunker may be lifted, cleaned and replaced within 6 inches without penalty. Players should smooth sand with their club or their feet after their shot.
- Once a hole is completed, the group in front must have exited the tee box before players can progress to the next hole.
- In social golf, limit searching for balls to one minute and:

- Do not double back to play again if a ball is lost, unplayable, or in a penalty area.
- Do not touch stray balls or balls found on the course
- Do not approach the greens staff or seek to engage them in conversation
- Do not pick up another player's equipment or golf ball
- Refrain from handshakes and high fives

After Play - Getting Home Safely

- **After their round, players should change their shoes in the car park and take all their litter home with them.**
- Please wash your hands thoroughly and ensure clubs and equipment are cleaned thoroughly after use.
- Players must call or email the golf club with any post-round health issues or COVID-19 related queries, at the earliest possible opportunity.

In the Clubhouse

- **There is a sign-posted one-way system within the building. You must enter only through the front door and leave only by the side door.**
- A one-way system also operates through the lounge and bar area; the Peter Usher Lounge is open, and the computer kiosk will be accessible, but access is only through the main lounge.
- The clubhouse (and locker rooms) will close at 7pm (10pm on Saturdays).
- Food will be available from 11am-2pm on weekdays and from 11.00am to 4.00pm at weekends.
- **New regulations are effective from 18 September, following the new local restrictions: members and visitors must not socialise with anyone who is not from their household (or their support bubble), which means only one household per table. Table service is compulsory for both food and drinks; you should not approach the bar but take a vacant seat and wait for staff to take your order; staff have been instructed not to serve anyone who is not observing these restrictions.**
- Payment will be by club card or contactless only. No cash will be accepted at the bar.
- Toilets will be cleaned at regular intervals throughout the day. In addition, disinfectant wipes will be provided for members to wipe down toilet seats, flushing mechanisms and other surfaces before use.
- The cleaning schedule has been significantly enhanced and materials will be provided for members to disinfect furniture and the coffee machine before use.
- The clubhouse capacity has been reduced to 45 to maintain social distancing; members must occupy seats and furniture must not be moved. The staff have been instructed not to admit members when the clubhouse is full, so please respect their direction.
- We will collect the name and contact number of all customers behind the bar. This is to help support with track and trace. Information will be held for 21 rolling days before being destroyed.
- If you, or any member of your household is displaying any Covid-19 symptoms, then please do not visit the clubhouse at this time; if you do display symptoms, you will be asked to return home and self-isolate.

We recognise that these further restrictions are frustrating but we thank you all for your support and your patience. All the above are temporary measures, which will be reviewed regularly as government guidance changes. In the meantime, we hope you enjoy your golf and look forward to seeing you on the course and in the clubhouse.

CLSGC Board

17 September 2020